



## FACTS

### WHAT DOES BANK OF CHINA USA DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balance and payment history
- credit history and credit score

When you are *no longer* our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Bank of China USA chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information                                                                                                                                            | Does Bank of China USA share? | Can you limit this sharing? |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|-----------------------------|
| <b>For our everyday business purposes –</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                           | No                          |
| <b>For our marketing purposes –</b> to offer our products and services to you                                                                                                             | No                            | We don't share              |
| <b>For joint marketing with other financial companies</b>                                                                                                                                 | No                            | We don't share              |
| <b>For our affiliates' everyday business purposes –</b> information about your transactions and experiences                                                                               | No                            | We don't share              |
| <b>For our affiliates' everyday business purposes –</b> information about your creditworthiness                                                                                           | No                            | We don't share              |
| <b>For our affiliates to market to you</b>                                                                                                                                                | No                            | We don't share              |
| <b>For nonaffiliates to market to you</b>                                                                                                                                                 | No                            | We don't share              |

#### Questions?

Call 212-935-3101 or go to <https://www.bocusa.com> (click on Contact Us)

## What we do

**How does Bank of China USA Protect my personal information?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. For more information, please visit <https://www.bocusa.com/boc-usa-privacy-policy>.

**How does Bank of China USA collect my personal information?**

We collect your personal information, for example, when you

- open an account or deposit money
- pay your bills or apply for a loan
- use your debit card

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

**Why can't I limit all sharing?**

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes – information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you.

State laws and individual companies may give you additional rights to limit sharing.

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Bank of China USA does not share with our affiliates for their everyday business purposes.*

**Nonaffiliates**

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Bank of China USA does not share with nonaffiliates so they can market to you.*

**Joint marketing**

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Bank of China USA does not jointly market.*

## Definitions

**Cross Border Data Transfer:** BANK OF CHINA USA strives to satisfy our customers' financial needs and provide services to help you succeed financially. To do this, BANK OF CHINA USA, our affiliated companies, and our service providers including independent external auditors or other service providers around the world may need to access your information. When your information is accessed, we maintain protective measures as described in our privacy policies and notices, available at the [Privacy Policy](https://www.bocusa.com/boc-usa-privacy-policy) at <https://www.bocusa.com/boc-usa-privacy-policy>.